

Logan County Historical Society, Inc. dba First Capital Trolley  
**Service Policies**  
( REQUIREMENTS FOR ALL FIXED ROUTE TRANSIT PROVIDERS )

**BACKGROUND**

FTA requires that all providers of fixed route public transportation develop *qualitative* policies for the following procedures. These policies are to be set by individual transit providers; therefore these policies will apply to individual agencies rather than across the entire transit industry.

Vehicle Assignment

Transit Amenities

**POLICY**

***Expressed in writing***

Vehicles will be assigned according to the contracted passenger estimated seating. All current buses are the same age and style. All buses have air conditioning and provide accessibility. Bus assignments take into account the distance of the routes. Buses offer cushioned seating so they are used in our longer distance routes. Our in-town services are offered by the Trolley because of the wood seating.

***Expressed in writing***

Installation of amenities along bus stops are based on the number of passengers boarding at stops and stations along those routes. Currently, we do not offer amenities at stops. Our stops are businesses who offer seating and covered areas.